Eastpak Repair Form

A. CUSTOMER DATA

Name

Address

Zip

City

Country

Phone or mobile

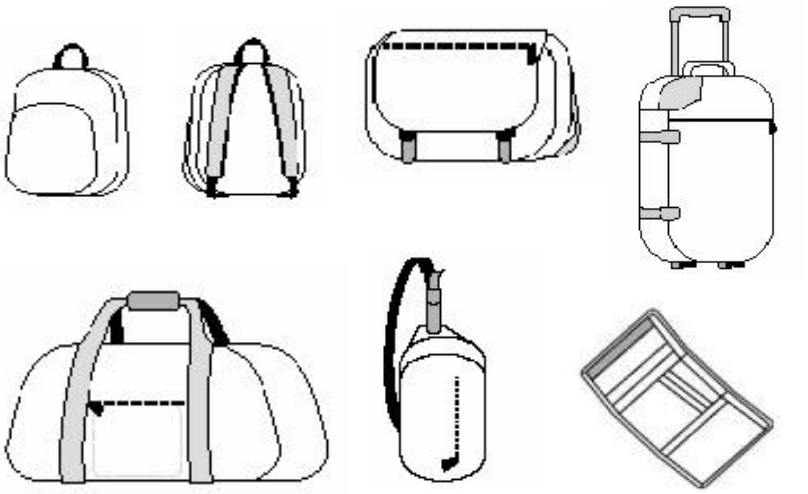
Email address

B. DEFECT

Please indicate position of the defect.

- O **Shoulder strap** (67*)
- O **Zipper**
  quantity: .....
  - ☐ principal (50*)
  - ☐ small (51*)
- O **Seams** (53*)
  - ☐ inside
  - ☐ outside
- O **Buckle** (65-79-80-81*)
- O **Wheel** (53*)
- O **Velcro** (60*)
- O **Handle** (70*)

* = for internal use only



C. REPAIR / REPAIR CHARGE

If the defect is covered by warranty and you cannot repair my Eastpak, I would like

O a replacement by the same or simular product (free of charge)

O to have it back (unrepaired)

If the defect is not covered by warranty, I would like

O my bag to be repaired at a charge (only possible when you have VISA or Mastercard or by international wire transfer - we will contact you by email to inform you about the price

O to receive my bag back unrepaired

Please fill out this form and send it together with your Eastpak to the address below:

EASTPAK WARRANTY REPAIR CENTER
3260 RUE GUENETTE
SAINT LAURENT, QUEBEC H4S 2GS
CANADA

Please note that we only accept your parcel if you send it at own expense.
Please add your proof of purchase.