Eastpak Repair Form

A. CUSTOMER DATA

Name

Address

Zip

City

Country

Phone or mobile

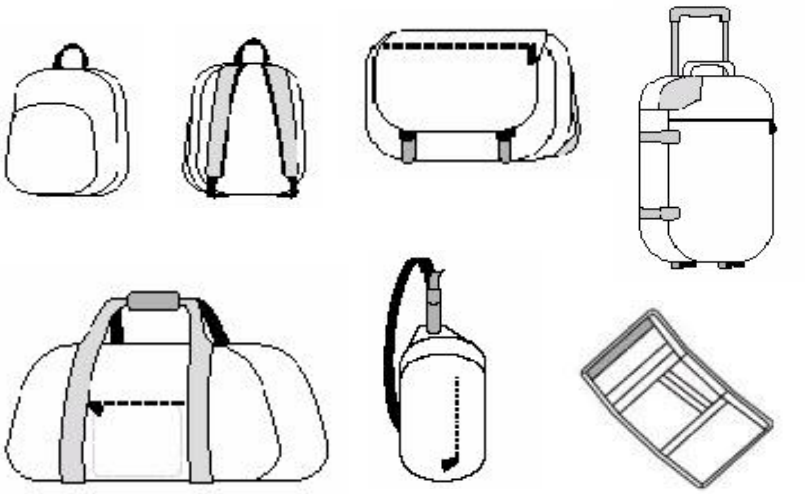
Email address

B. DEFECT

Please indicate position of the defect.

- O **Shoulder strap** (67*)
- O **Zipper**
  quantity: .....
  - ☐ principal (50*)
  - ☐ small (51*)
- O **Seams** (53*)
  - ☐ inside
  - ☐ outside
- O **Buckle** (65-79-80-81*)
- O **Wheel** (53*)
- O **Velcro** (60*)
- O **Handle** (70*)

* = for internal use only



C. REPAIR / REPAIR CHARGE

If the defect is covered by warranty and you cannot repair my Eastpak, I would like

O a replacement by the same or simular product (free of charge)

O to have it back (unrepaired)

If the defect is not covered by warranty, I would like

O my bag to be repaired at a charge (only possible when you have VISA or Mastercard or by international wire transfer - we will contact you by email to inform you about the price

O to receive my bag back unrepaired

Please fill out this form and send it together with your Eastpak to the address below:

UPS DRESDEN CO VF WARRANTY
GOETTINGER STRAßE 3
01665 KLIPPHAUSEN
GERMANY

Please note that we only accept your parcel if you send it at own expense.
Please add your proof of purchase.