

Eastpak Warranty and Guarantee Policy

Any Eastpak product is covered by the below described extended guarantees unless otherwise indicated on the warranty hangtag (the "Eastpak Guarantees").

The Eastpak Guarantees apply when the product is used under normal conditions, for the purpose intended. All returns will be subject to inspection and approval by Eastpak before any remedies are authorised.

These Guarantees are valid in all member states of the EU.

Important Legal Notice:

The Eastpak Guarantees give you specific legal rights. They do not affect any statutory rights that you have as a purchaser of a defective product.

Two (2) Year Unlimited Guarantee for Accessories and Special Collections

The Eastpak Unlimited Guarantee will cover any defect or damage affecting your Eastpak product, even damage caused by normal wear and tear (faulty zipper tape, damaged buckles, coating peeling off and discoloration of the fabric) for a period of two (2) years from the date of purchase identified on the sales receipt.

Please note that this will offer you a more comprehensive protection against defects and/or damages compared to the standard warranty as provided by the statutory rights.

Available remedies:

- We will repair the item falling under the terms of the Eastpak Unlimited Guarantee.
- If the damage and/or defect cannot be repaired, we will replace the item.
- If we cannot replace the item by the same model, we will offer you a similar product of comparable value or we will refund you the price paid, at your option.

In case of questions about these guarantees, please find our contact details below.

Contact

Email: eastpakwarranty_general@vfc.com

Address:
VF Europe
C. Van Kerckhovenstraat 110
2880 Bornem — Belgium

Eastpak Guarantees are available at: www.eastpak.com

Tel.: 00800 111 333 99

