

Eastpak

Repair Form

For UK and North-Ireland only



A - Customer data

Please complete this form DIGITALLY and in CAPITAL letters.

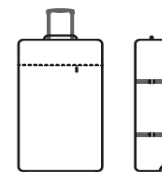
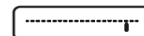
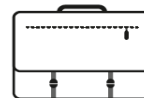
Name _____
Address _____ Zip _____
City _____ Country _____
Phone or Mobile _____ Email Address _____

B - Defect

* for internal use only

Please indicate position of the defect:

- ☐ Shoulder strap - 67*
- ☐ Zipper
 - quantity: _____
 - ☐ principal - 50*
 - ☐ small - 51*
- ☐ Seams - 53*
 - ☐ inside
 - ☐ outside
- ☐ Buckle - 65/79/80/81*
- ☐ Wheel - 52*
- ☐ Velcro - 60*
- ☐ Handle - 70*



C - Repair / Replacement

If the defect is covered by warranty and you cannot repair my Eastpak I would prefer:

- ☐ A replacement by the same or similar product (free of charge)
- ☐ To have it back (unrepaired)

Please indicate if:

- ☐ You would prefer a repair rather than a replacement by a similar product (eg. different colour)

D - Repair with charge

If the defect is not covered by warranty we can offer you a repair at charge.

Please indicate your choice below:

- ☐ Yes, I agree with a repair at charge if the defect is not covered by warranty.
Please send the bag back unrepaired if the cost is higher than _____ £ / €.
- ☐ No, I don't agree with a repair at charge if the defect is not covered by warranty.
Please send the bag back unrepaired.

Please fill out this form and send it together with your Eastpak to the address below:

For UK and North-Ireland only

VF Polska Distribution Sp. Z.o.o.
Centrum Napraw
ul. Rojna 79
91-134 Łódź
Poland

Please note that we only accept your parcel if you send it, with **UPS or Royal Mail**, at your own expense. We kindly ask you to contact the carrier regarding the customs procedure. We would like to inform you that the parcels with unpaid Customs duties will not be accepted. Please be informed that it is necessary to complete the Customs documents. To obtain the information about the payment for the shipment, please check the website of the respective carrier. Thanks a lot for your understanding.