

Eastpak

Repair Form



A - Customer data

Please complete this form in capital letters.

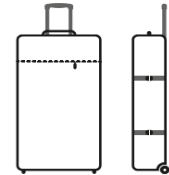
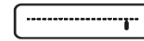
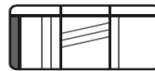
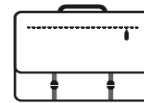
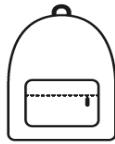
Name _____
Address _____ Zip _____
City _____ Country _____
Phone or Mobile _____ Email Address _____

B - Defect

* for internal use only

Please indicate position of the defect:

- Shoulder strap - 67*
- Zipper
 - quantity: _____
 - principal - 50*
 - small - 51*
- Seams - 53*
 - inside
 - outside
- Buckle - 65/79/80/81*
- Wheel - 52*
- Velcro - 60*
- Handle - 70*



C - Repair / Replacement

If the defect is covered by warranty and you cannot repair my Eastpak I would prefer:

- A replacement by the same or similar product (free of charge)
- To have it back (unrepaired)

Please indicate if:

- You would prefer a repair rather than a replacement by a similar product (eg. different colour)

Please fill out this form and send it together with your Eastpak to the address below:

Newbag SA - Eastpak Warranty
Avenue des Pâquiers 1
2072 St-Blaise
Switzerland

Please note that we only accept your parcel if you send it at own expense.
Please add a copy of your proof of purchase.